		CURRENT SERVICE	REPRESENTATIVE	APPROVED REPORTS	BY CURRENT TSA LEAD			Δ	ATTACHMENTS		
		JULIALITY OF MAIO		7	JUIN TON LEND	A	В	С	D E	F	G
		Updated Customer Service	Representatives and TSA Leads are	provided in accordance with Section V.C. 2	2 a. (v) of the Settlement Agreement		<del>-</del>	Summary of any	Escalated	-	-
		.,	.,		1			material disputes, claims, and	Complaint - Transition		Diposition of
		Mo/Yr	Mo/Yr	Mo/Yr Approved By TSA Lead -	Mo/Yr Approved By TSA Lea	Mont statem (Mo Recent d - Settlen	nents st TSA Scope t)(per Changes (per	adjustments of Monthly Statements in the prior calendar month (per Settlement	Steering Committee (per	Transition Service Notice - Date (per Settlement	Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement
Schedule A	Service	Change Liberty Utilities	Change National Grid	Change Liberty	Change NG	V.C.2.	a.(i)) V.C.2.a.(ii))	V.C.2.a.(iii)).	V.C.2.a.(iv)). A Section I.7)	V.C.2.a.(ii))	V.C.2.a.(ii))
	A General Protocol Correspondence, Invoices, Notices and other Communication					√					
HR-1	B Human Resources Payroll Services	7/12 Mark Smith	Laurie Hare	Mark Smith	Karvle Hills					10/18/2012	11/18/2012
HR-2	Employee Benefits	Mark Smith	Lori Santoro	Mark Smith	Lori Santoro					10/18/2012	11/18/2012
HR-3	Pension Administration	Mark Smith	Lori Santoro	Mark Smith	Karyle Hills					4/11/2013	05/01/203
HR-4 HR-5	Labor Relations Support Staffing Support	Mark Smith Mark Smith	Thomas Ryan Maryjane Baer	Mark Smith Mark Smith	Brian Varga Brian Varga					10/18/2012 10/18/2012	11/18/2012 11/18/2012
	C Financial Services	mar ome	maryjane badi	man omin	Shan varga					10/10/2012	11/10/2012
Fin-1	Financial Reporting	Linda Doering	Ron Boches	Linda Doering	Ron Boches					10/14/2013	
Fin-2	Accounting Consulting	Linda Doering	Mike Wald	Linda Doering	Ron Boches						0100102
Fin-3 Fin-4	Financial Training Service Accounts Payable Processes	Linda Doering Linda Doering	Mike Wald John Napolitano	Linda Doering Linda Doering	Ron Boches Ron Boches	<b> </b>	-			1/29/2013 10/14/2013	2/28/2013
Fin-5	Accounts Payable Consulting	Linda Doering	John Napolitano	Linda Doering	Ron Boches					1/29/2013	2/28/2013
Fin-6	Cash Management	Linda Doering	Chris DiGilio	Linda Doering	Ron Boches					10/14/2013	
Fin-7 Fin-8	Tax Consulting Services Property Tax Services	Susan Wan Linda Doering	Arthur Kiperberg Paula Leaverton	Linda Doering Linda Doering	Ron Boches Ron Boches					10/14/2013	
Fin-9	Claims Handling/Investigation	Paul Kinch	Joseph Weber	Linda Doering	Ron Boches					10/14/2013	
1	D Operations										
Gas Ops-1	Network Strategy Support and Planned Major Maintenance	Chris Brouillard	Tom Bennett	Rich MacDonald	7/12 Daniel McNamara					3/27/2013	4/27/2013
Gas Ops-2 Gas Ops-3	Operations Regulatory Support Emergency Maintenance Engineering & Technical Services	Tim Deppmeyer Chris Brouillard	Susan Fleck John Flint	Rich MacDonald Rich MacDonald	7/12 Daniel McNamara 7/12 Daniel McNamara					10/26/2012	11/25/2012
Gas Ops-4	Gas Field Crew Dispatching and Scheduling	Norm Gallagher	Gary Bennett	Rich MacDonald	7/12 Daniel McNamara						
Gas Ops-5	Mandated Programs, including Leak Survey Support	Richard MacDonald	Joseph Basic	Rich MacDonald	7/12 Daniel McNamara					5/13/2013	6/13/2013
Gas Ops-6 Gas Ops-7	Maps & Records LNG Compliance and Training	Chris Brouillard Norm Gallagher	Joseph Basic Frank Su	Rich MacDonald Rich MacDonald	7/12 Daniel McNamara 7/12 Daniel McNamara						
Gas Ops-8	Gas Engineering and Design	Chris Brouillard	Tim Small	Rich MacDonald	7/12 Daniel McNamara					3/27/2013	4/27/2013
Gas Ops-9	Quality Assurance/Analysis & Process Improvement	Tim Deppmeyer	Don Cordone Joseph Basic / Mike	Rich MacDonald	7/12 Daniel McNamara	_				4/2/2013	5/2/2013
Gas Ops-10	Gas Support Services/Workload Planning	Rich MacDonald	Bruno	Rich MacDonald	7/12 Daniel McNamara					9/3/2013	10/3/2013
Gas Ops-11	Gas Meter Operations/Meter Shop	Bryan McCallum / Rich MacDonald	Ron Johnson	Rich MacDonald	7/12 Daniel McNamara					9/3/2013	10/3/2013
Gas Ops-12	Customer Meter Support	Rich MacDonald	Christopher Gibb / Robert Preshona	Rich MacDonald	7/12 Daniel McNamara					10/9/2013	
Gas Ops-13	Gas Reliability Planning	Chris Brouillard	John Stavrakas	Rich MacDonald	7/12 Daniel McNamara						
Gas Ops-14 Gas Ops-15	System Integrity, Asset Replacement, & Corrosion Control Codes and Standards	Chris Brouillard Tim Deppmeyer	Tim Small Robert Wilson	Rich MacDonald Rich MacDonald	7/12 Daniel McNamara 7/12 Daniel McNamara					10/26/2012	11/25/2012
Gas Ops-16	Ops Misc	Mike Knott	Pat Burns	Rich MacDonald	7/12 Daniel McNamara						
Gas Ops-17	Mutual Assistance - Gas Emergencies	Tim Deppmeyer	John Flint	Rich MacDonald	7/12 Daniel McNamara					1/16/2013	2/16/2013
	3.3 Gas Control & Procurement										
Gas Supply-1 Gas Supply-2	Gas Control Gas Procurement Services - General	Norm Gallagher Chico DaFonte	Tom Amerige Liz Arangio	Chico DaFonte Chico DaFonte	Tom Amerige Liz Arangio						
Gas Supply-3	Energy Transactions	Chico DaFonte	Liz Arangio	Chico DaFonte	Liz Arangio						
Gas Supply-4	Gas Load Forecasting	Chico DaFonte Chico DaFonte	Liz Arangio	Chico DaFonte Chico DaFonte	Liz Arangio						
Gas Supply-5 Gas Supply-6	Gas Procurement Consulting Gas Procurement Miscellaneous	Chico DaFonte	Liz Arangio Liz Arangio	Chico DaFonte	Liz Arangio Liz Arangio						
,	Energy Solutions Delivery & Efficiency		-		1						
ESD&E-1	Energy Efficiency Programs	Eric Stanley	Carol White	William Sherry	Carol White						
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers	William Sherry	Sean Mongan	William Sherry	Sean Mongan	_					
	Project Management										
Project Mat-1	Project Management Services	Rich MacDonald / Chris Broulliard	Daniel Glenning	Rich MacDonald	David Wav					11/9/2012	12/9/2012
Project Mgt-2	Cost Management Access	Linda Doering	Patrick Pensabene	Rich MacDonald	David Way					10/14/2013	
D	.6 Health, Safety & Environment (HS&E)					<del>-                                     </del>					
			Timothy Woycik / Brian								
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training	Gaetan Mercier / Michael Knott	Varga / Stephanie Shepard	Michael Knott	Tim Woycik					10/2/2012	11/1/2012
		Gaetan Mercier / Michael									
HS&E-2	Health and Safety Field Support	Knott	Timothy Woycik	Michael Knott	Tim Woycik	<b>—</b>				10/2/2012	11/1/2012
HS&E-3	Technical Training	Gaetan Mercier / Michael Knott / Mark Smith	Brian Varga	Michael Knott	Tim Woycik					10/2/2012	11/1/2012
		Gaetan Mercier / Michael									
HS&E-4	Environmental Compliance	Knott Gaetan Mercier / Michael	Peter Harley	Michael Knott	Tim Woycik	<b> </b>	-			10/2/2012	11/1/2012
HS&E-5	Site Investigation and Remediation	Knott	Michele Leone								
HS&E-6	Environmental Field Support	Gaetan Mercier / Michael Knott	Peter Harley	Michael Knott	Tim Woycik					10/2/2012	11/1/2012
		Gaetan Mercier / Michael	,			<del>-</del>					
HS&E-7	Spill Control/Response	Knott	Peter Harley	Michael Knott	Tim Woycik					10/2/2012	11/1/2012

Schedule A		Service
HS&E-8		Environmental Regulatory Support & Consultation
HS&E-9		Licenses, Permits and Orders
		Security
Security-1		Site Security Services
Security-2		Security Consulting
Supply-1 Supply-2 Supply-3 Supply-4 Supply-5		Supply Chain and Inventory Management Supply Chain Management Materials Management System Support Supplier Contracts Access to Sellier Warehouses Fleet Services
Customer Svc-1	E	Customer Services Support Call Center Operations
Customer Svc-2 Customer Svc-3		Meter Reading, Billing and Payment Processing Collections Process Support
Customer Svc-4 Customer Svc-5		New Business Adminstration Revenue Protection/Diversion & Investigation
Customer Svc-6		Customer Data Migration
Reg-1 Reg-2	F	Regulatory Support Regulatory Support - General Regulatory Reporting
Records-1 Records-2	G	Records Management Identification of Books and Records Separation and Transfer of Books and Records
IT-1 IT-2 IT-3 IT-4 IT-5 IT-6 IT-7 IT-8 IT-9	н	IT Transition Services Business Application Services Collaboration Services (E-Mail) Data Centers Client Services Contracts and Licenses Infrastructure Services Networking Support IS Energy Management Systems (EMS) Security Services

	CURRENT SERVICE	REPRES	SENTATIVE	-	PPROVED REF	PORTS	BY CUR	RENT TSA LEAD	)				A	TTACHMEN	TS		
											Α	В	С	D	E	F	G
Mo/Yr Change	Jpdated Customer Service  Liberty Utilities	Representa Mo/Yr Change	atives and TSA Leads are	provided in ac	cordance with Section of the Cordance with Section of the Cordana with Section of the		a. (v) of th	e Settlement Agreen  Approved By TS.  NG			Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)).	Meeting minutes (per Settlement V.C.2.a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section I.7)	Service Notice -	Diposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))
Onlange	Gaetan Mercier / Michael Knott		Peter Harley	Onlange	Michael Knott		Onlingo	Tim Woycik			V.O.Z.u.(i))	V.O.L.u.(II))	V.O.Z.u.(iii)).	V.O.Z.a.(IV)).	71 0001011 1.77	10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott			Tim Woycik								10/2/2012	11/1/2012
			. c.c. Harrey		moradi Nioti			WOYOK								101212012	11/1/2012
	Gaetan Mercier / Michael			+	<del>                                     </del>	-											
	Knott Gaetan Mercier / Michael	8/12	Anthony Itrich		Michael Knott		8/12	Anthony Itrich									
	Knott	8/12	Anthony Itrich		Michael Knott		8/12	Anthony Itrich									
	Rich Foley		Jim Swalec	-	Rich Folev	-		Jim Swalec								11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley			Craig Dikeman									
	Rich Foley		Jim Swalec		Rich Foley			Jim Swalec								11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley			Craig Dikeman								11/30/2012	12/31/2012
	Steve McCrodan		Bill Hilbrunner		Steve McCrodan			Bill Hilbrunner								7/31/2013	8/26/2013
															1		
	Nicole Harris / Daniel Nicole Harris / Daniel Mahoney (Meter Data Services) Nicole Harris  Bill Sherry Nicole Harris		Nancy Cianflone Nancy Cianflone / Christopher Gibb (Meter Data Services) Larry Frye Brian Schuster / Joe Basic Jeff Martin	8/12 8/12 8/12 8/12	Bill Sherry Bill Sherry Bill Sherry Bill Sherry Bill Sherry			Nancy Cianflone Nancy Cianflone Nancy Cianflone Brian Schuster Nancy Cianflone									
8/12	David Carleton/Nicole Harris		Nancy Ciaflone	8/12	Bill Sherry			Nancy Cianflone									
	ChristiAne Mason		Michael Laflamme		ChristiAne Mason			Michael Laflamme Michael Laflamme									
l	Robert Campbell		Ann Leary	<b>—</b>	ChristiAne Mason	<u> </u>	-	iviichael Latiamme	-								
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton			Sharareh Goldsmith									
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton			Sharareh Goldsmith								•	,
	David Carleton	7/1	Robert Lorkiewicz	_	David Carleton			Madalyn Hanley		$\vdash$					1		
	David Carleton	7/1	Robert Lorkiewicz		David Carleton			Madalyn Hanley									
	David Carleton	7/1	Robert Lorkiewicz		David Carleton			Madalyn Hanley									
	David Carleton	7/1	Robert Lorkiewicz		David Carleton			Madalyn Hanley									
	David Carleton		Robert Lorkiewicz		David Carleton			Madalyn Hanley									
	David Carleton	7/1	Robert Lorkiewicz		David Carleton			Madalyn Hanley									
	David Carleton	7/1	Robert Lorkiewicz		David Carleton			Madalyn Hanley									
	David Carleton	7/1	Robert Lorkiewicz		David Carleton			Madalyn Hanley									
	David Carleton	7/1	Robert Lorkiewicz		David Carleton			Madalyn Hanley									

7000 Transition Services Joint Monthly Status Report Granite State Electric Company Month of September 2013

		CURRENT SERVICE	CE REPRESENTATIVE	APPROVED REPORTS	BY CURRENT TSA LEAD			A	TTACHMEN	ITS		1
						Α	В	C	D	Е	F	G
		-				A	В	· ·	U			G
						1						
								Commence of annual		Escalated		
		Updated Customer Serv	vice Representatives and TSA Leads are	e provided in accordance with Section V.C. 2 a. (v) of	the Settlement Agreement			Summary of any material disputes.		Complaint - Transition		Diposition of
		.,		.,,,,	3	Monthly		claims, and		Steering		Transition Service
						statements		adjustments of		Committee (per		Notice - Confirmation
						(Most	TSA Scope	Monthly Statements in the prior calendar			Service Notice - Date (per	
		Mo/Yr	Mo/Yr	Mo/Yr	Mo/Yr	Recent)(per Settlement	Changes (per Settlement	month (per Settlement			Settlement	Date/Signed (per Settlement
Schedule A	Service	Change Liberty Utilities	Change National Grid	Change Approved By TSA Lead - Liberty	Change Approved By TSA Lead - NG	V.C.2.a.(i))	V.C.2.a.(ii))	V.C.2.a.(iii)).		A Section I.7)		V.C.2.a.(ii))
	General Protocol											
,	Correspondence, Invoices, Notices and other Communication											
_	Human Resources											
HR-1	Payroll Services	7/12 Mark Smith	Laurie Hare	Mark Smith	Karyle Hills	-				1	10/18/2012	11/18/2012
HR-2	Employee Benefits	Mark Smith	Lori Santoro	Mark Smith	Lori Santoro						10/18/2012	11/18/2012
HR-3	Pension Administration	Mark Smith	Lori Santoro	Mark Smith	Karyle Hills						4/11/2013	5/1/2013
HR-4 HR-5	Labor Relations Support	Mark Smith Mark Smith	Thomas Ryan	Mark Smith	Brian Varga						10/18/2012	11/18/2012 11/18/2012
HK-5	Staffing Support	Mark Smith	Maryjane Baer	Mark Smith	Brian Varga						10/18/2012	11/18/2012
	Financial Services									_		
Fin-1	Financial Reporting	Linda Doering	Ron Boches	Linda Doering	Ron Boches						10/14/2013	
Fin-2 Fin-3	Accounting Consulting Financial Training Service	Linda Doering Linda Doering	Mike Wald Mike Wald	Linda Doering Linda Doering	Ron Boches Ron Boches	1	<b>———</b>		-	+	1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes	Linda Doering  Linda Doering	John Napolitano	Linda Doering  Linda Doering	Ron Boches	1				+	10/14/2013	2/20/2013
Fin-5	Accounts Payable Consulting	Linda Doering	John Napolitano	Linda Doering	Ron Boches	1					1/29/2013	2/28/2013
Fin-6	Cash Management	Linda Doering	Chris DiGilio	Linda Doering	Ron Boches	1					10/14/2013	-
Fin-7 Fin-8	Tax Consulting Services Property Tax Services	Susan Wan Linda Doering	Arthur Kiperberg Paula Leaverton	Linda Doering	Ron Boches Ron Boches	1	-			+	10/FI <b>£2</b> 013	
Fin-8 Fin-9	Claims Handling/Investigation	Paul Kinch	Joseph Weber	Linda Doering Linda Doering	Ron Boches Ron Boches	1				+	10/14/2013	
									<u> </u>			
Elec Ops-1	Operations Planned Major Maintenance & Capital Construction	Chris Brouillard	Mark Phillips	Kurt Demmer	7/12 Dan Bunszell	-	1		1	1	5/30/2013	6/30/2013
Elec Ops-2	Emergency Maintenance Engineering and Technical Services	Chris Brouillard	Marie Jordan	Kurt Demmer	7/12 Dan Bunszell						0/00/2010	0.00.2010
Elec Ops-3	Field Crew Dispatching and Scheduling	Norm Gallagher	Gary Bennett	Kurt Demmer	7/12 Dan Bunszell							
Elec Ops-4	Electric Engineering and Design	Chris Brouillard	Bob Brawley	Kurt Demmer	7/12 Dan Bunszell							
Elec Ops-5 Elec Ops-6	Resource and Workload Planning Electric Feeder, Sub-Transmission and Substation Asset Planning	Chris Brouillard Chris Brouillard	Jim Patterson Rob Sheridan	Kurt Demmer Kurt Demmer	7/12 Dan Bunszell 7/12 Dan Bunszell						10/11/2013	
Elec Ops-7	Substation Maintenance Programs/Substation Engineering	Chris Brouillard	John Gavin	Kurt Denmer Kurt Demmer	7/12 Dan Bunszell						6/17/2013	7/17/2013
			Anne Marie Moran /									
Elec Ops-8	Vegetation Management	Kurt Demmer	Craig Allen	Kurt Demmer	7/12 Dan Bunszell						12/13/2012	1/14/2013
Elec Ops-9	Customer Meter Support	Kurt Demmer	Christopher Gibb / Robert Preshong	Kurt Demmer	7/12 Dan Bunszell						2/4/2013	3/4/2013
Elec Ops-9 Elec Ops-10	Electric Meter Shop	Kurt Demmer	James Kelly	Kurt Demmer	7/12 Dan Bunszell 7/12 Dan Bunszell						2/4/2013	3/4/2013
Elec Ops-11	Electric Lab (testing&calibration of tools, equipment and PPE)	Kurt Demmer	James Kelly	Kurt Demmer	7/12 Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-12	Infrared (IR) Testing	Kurt Demmer	James Kelly	Kurt Demmer	7/12 Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-13	Mapping & Records	Chris Brouillard	Michael Yarbrough / Brian Miller	Kurt Demmer	7/12 Dan Bunszell							
Elec Ops-13 Elec Ops-14	Relay and Protection	Chris Brouillard	Mark Peterson	Kurt Demmer Kurt Demmer	7/12 Dan Bunszell 7/12 Dan Bunszell							
Elec Ops-15	Codes and Standards	Tim Deppmeyer	Girard Purdy	Kurt Demmer	7/12 Dan Bunszell						10/26/2012	11/25/2012
Elec Ops-16	Mutual Assistance	Tim Deppmeyer	Kathy Lyford	Kurt Demmer	7/12 Dan Bunszell						10/14/2013	
Elec Ops-17	Business Continuity Support and Emergency Logistics	Tim Deppmeyer	8/12 Dan Bunszell	Kurt Demmer	8/12 Dan Bunszell							
Elec Ops-18	Electric Operations Miscellaneous	Kurt Demmer	Kathy Lyford	Kurt Demmer	7/12 Dan Bunszell							
50505.4	Energy Solutions Delivery & Efficiency	Est Oberts	0	1271.01	0			ı	1		1	
ESD&E-1 ESD&E-2	Energy Efficiency Programs Sales/Support for Commercial, Industrial and Municipal Customers	Eric Stanley William Sherry	Carol White Sean Mongan	Bill Sherry Bill Sherry	Carol White Sean Mongan							
_0000_ 1	22.22.22port of Commission, including and manicipal Custoffel's	an onery	osa, morgan	Jiii Gridity	ocan mongali	1				1		
D.	3 Energy Control & Supply			1						•		
Energy Supply-1	Electric Network Control	Norm Gallagher	Mike Gallagher	Chico DaFonte	Mike Gallagher	1	-			+		
Energy Supply-2	Electric Load Forecasting	Chico DaFonte	Joseph Gredder	Chico DaFonte	9/12 Joseph Gredder							
Energy Supply-3	Energy Procurement Services	Chico DaFonte	Margaret Janzen	Chico DaFonte	Margaret Janzen		-		1		1/22/2013	3/8/2013
Energy Supply-4	Energy Procurement Consulting	Chico DaFonte	Margaret Janzen Kevin Kelly / Marie	Chico DaFonte	Margaret Janzen		<u> </u>					
Energy Supply-5	Distributed Generation Services	Chris Brouillard	Jordan	Chico DaFonte	9/12 Marie Jordan						3/28/2013	4/28/2013
	Project Management								1			
Project Mgt-1	Project Management Services	Chris Brouillard	Daniel Glenning	Rich MacDonald	David Way						3/14/2013	4/14/2013
Project Mgt-2	Cost Management Access	Linda Doering	Patrick Pensabene	Rich MacDonald	David Way	l					10/14/2013	
D.	6 Health, Safety & Environment (HS&E)											
		Control Manager (1951)	Timothy Woycik / Brian			1				1		
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training	Gaetan Mercier / Micha Knott	el Varga / Stephanie Shepard	Michael Knott	Tim Woycik	1				1	10/2/2012	11/1/2012
		Gaetan Mercier / Micha	el	WIGHER TOTAL	Till Woycik	1				1		
HS&E-2	Health and Safety Field Support	Knott	Timothy Woycik	Michael Knott	Tim Woycik	1					10/2/2012	11/1/2012
		Gaetan Mercier / Micha	el			1						
HS&E-3	Technical Training	Knott / Mark Smith	Brian Varga	Michael Knott	Tim Woycik						10/2/2012	11/1/2012
		-		<u> </u>	<del></del>	•						

				Updated Customer Service	e Represen	tatives and TSA Leads are	e provided in ac	cordance with Section V.C. 2 a	. (v) of t	he Setti
			Mo/Yr		Mo/Yr		Mo/Yr			Mo/Y
Schedule A		Service	Change	Liberty Utilities	Change	National Grid	Change	Approved By TSA Lead - Li	berty	Chang
HS&E-4		Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		
HS&F-5		Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		
.15&E-5		Environmental Field Support		Gaetan Mercier / Michael		Peter nariey		Michael Khott		
HS&E-6		Spill Control/Response		Knott Gaetan Mercier / Michael		Peter Harley		Michael Knott		
IS&E-7		Environmental Regulatory Support & Consultation		Knott Gaetan Mercier / Michael Gaetan Mercier / Michael		Peter Harley		Michael Knott		
S&E-8		Licenses, Permits and Orders		Knott Mercier / Michael	7/12	Peter Harley		Michael Knott		
		Security								
Security-1		Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott		8/12
•		,		Gaetan Mercier / Michael						
Security-2		Security Consulting		Knott Gaetan Mercier / Michael	8/12	Anthony Itrich		Michael Knott		8/12
Security-3		NERC/NPCC- Reliability Compliance		Knott		Vicki M. O'Leary		Michael Knott		
		Supply Chain and Inventory Management								
upply-1		Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		
upply-2		Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		
upply-3		Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		
Supply-4		Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		
Supply-5		Fleet Services		Steve McCrodan		Bill Hilbrunner		Steve McCrodan		
	Е	Customer Services Support					l			
Customer Svc-1	-	Call Center Operations		Nicole Harris		Nancy Cianflone	8/12	Bill Sherry		
		•				Nancy Cianflone /				
ustomer Svc-2 ustomer Svc-3		Meter Reading, Billing and Payment Processing Collections Process Support		Nicole Harris Nicole Harris		Christopher Gibb Larry Frye	8/12 8/12	Bill Sherry Bill Sherry		
ustomer SVC-3		Collections Process Support		INICUIE HAITIS		Brian Schuster / Joe	8/12	DIII SHELLY		
Customer Svc-4		New Business Adminstration		Bill Sherry		Basic		Bill Sherry		
Customer Svc-5		Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		
ustomer Svc-6		Customer Data Migration		David Carleton / Nicole Harris	7/12	Nancy Ciaflone	8/12	Bill Sherry		
		•				Thomas Amerige /				
Customer Svc-7		Meter Data Services Support		Daniel Mahoney		Michael Murphy	8/12	Bill Sherry		
	F	Regulatory Support								
Reg-1		Regulatory Support - General		ChristiAne Mason		Michael Laflamme	l	ChristiAne Mason		
Reg-2		Regulatory Reporting		Meera Reynolds		Jeanne Lloyd		ChristiAne Mason		
	G	Records Management	7/20	Careb Kassillas		Charach Caldaniil	7/40	Carab Kasultas		
Records-1 Records-2		Identification of Books and Records Separation and Transfer of Books and Records	7/12 7/12	Sarah Knowlton Sarah Knowlton		Sharareh Goldsmith Sharareh Goldsmith	7/12 7/12	Sarah Knowlton Sarah Knowlton		
	н	IT Transition Services	-				l		-	
-1	••	Business Application Services		David Carleton	7/13	Robert Lorkiewicz	1	David Carleton		
-2		Collaboration Services (E-Mail)		David Carleton	7/13	Robert Lorkiewicz		David Carleton		
Г-3		Data Centers		David Carleton	7/13	Robert Lorkiewicz	l	David Carleton		
Γ-4 Γ-5		Client Services Contracts and Licenses		David Carleton	7/13	Robert Lorkiewicz	l	David Carleton	-	
1-5 T-6		Contracts and Licenses Infrastructure Services		David Carleton  David Carleton	7/13	Robert Lorkiewicz Robert Lorkiewicz	l	David Carleton David Carleton		
T-7		Networking Support		David Carleton	7/13	Robert Lorkiewicz	l	David Carleton		
T-8		IS Energy Management Systems (EMS)		David Carleton	7/13	Robert Lorkiewicz	1 H	David Carleton		
IT-9		Security Services		David Carleton	7/13	Robert Lorkiewicz	1 H	David Carleton		

	CURRENT SERVICE	REPRES	SENTATIVE		APPROVED REF	BY CURR	ENT TSA LEAD			AT	TACHMEN	rs			
									Α	В	С	D	E	F	G
													Escalated		
	Updated Customer Servic	e Represen	tatives and TSA Leads are	provided in ac	cordance with Section V.C.	2 a. (v) of	the Settlem	ent Agreement	Monthly statements	TOA C	Summary of any material disputes, claims, and adjustments of	Mastina	Complaint - Transition Steering Committee (per	Transition	Diposition of Transition Service Notice - Confirmation
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead	- Liberty	Mo/Yr Change	Approved By TSA Lead - NG	(Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)).	Meeting minutes (per Settlement V.C.2.a.(iv)).	Settlement V.C.2.a.(iv) and TSA Schedule A Section I.7)	Date (per Settlement V.C.2.a.(ii))	of Termination Date/Signed (per Settlement V.C.2.a.(ii))
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott			Tim Woycik						10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott Gaetan Mercier / Michael		Peter Harley		Michael Knott			Tim Woycik						10/2/2012	11/1/2012
	Knott Gaetan Mercier / Michael		Peter Harley		Michael Knott			Tim Woycik						10/2/2012	11/1/2012
	Knott Gaetan Mercier / Michael		Peter Harley		Michael Knott			Tim Woycik						10/2/2012	11/1/2012
	Knott	7/12	Peter Harley		Michael Knott			Tim Woycik						10/2/2012	11/1/2012
	Gaetan Mercier / Michael			<b>—</b>		1			-						
	Knott	8/12	Anthony Itrich		Michael Knott		8/12	Anthony Itrich							
	Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott		8/12	Anthony Itrich							
	Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott			Mike Amico						3/28/2013	5/1/2013
	Rich Foley		Jim Swalec		Rich Foley			Jim Swalec						11/30/2012	12/31/2012
	Rich Foley Rich Foley		Craig Dikeman Jim Swalec		Rich Foley Rich Foley			Craig Dikeman Jim Swalec						11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley			Craig Dikeman						11/30/2012	12/31/2012
	Steve McCrodan		Bill Hilbrunner		Steve McCrodan			Bill Hilbrunner						7/31/2013	8/26/2013
<u> </u>															
	Nicole Harris		Nancy Cianflone Nancy Cianflone /	8/12	Bill Sherry			Nancy Cianflone							
	Nicole Harris Nicole Harris		Christopher Gibb Larry Frye	8/12 8/12	Bill Sherry Bill Sherry			Nancy Cianflone Nancy Cianflone							
	Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry			Brian Schuster							
	Nicole Harris David Carleton / Nicole		Jeff Martin	8/12	Bill Sherry	<u> </u>		Nancy Cianflone							
	Harris	7/12	Nancy Ciaflone Thomas Amerige /	8/12	Bill Sherry	<u> </u>		Nancy Cianflone							
	Daniel Mahoney		Michael Murphy	8/12	Bill Sherry			Nancy Cianflone							
	01				01			Mr. I. all and							
	ChristiAne Mason Meera Reynolds		Michael Laflamme Jeanne Lloyd		ChristiAne Mason ChristiAne Mason			Michael Laflamme Michael Laflamme							
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton	1		Sharareh Goldsmith				· · · · · · · · · · · · · · · · · · ·			
7/12	Sarah Knowlton		Sharareh Goldsmith		Sarah Knowlton			Sharareh Goldsmith							
				<b>—</b>		-			-						
	David Carleton	7/13	Robert Lorkiewicz	<b>-</b>	David Carleton			Madalyn Hanley	<del>                                     </del>						
	David Carleton	7/13	Robert Lorkiewicz		David Carleton			Madalyn Hanley							
<b>—</b>	David Carleton David Carleton		Robert Lorkiewicz Robert Lorkiewicz	l <del> </del>	David Carleton David Carleton			Madalyn Hanley Madalyn Hanley							
	David Carleton		Robert Lorkiewicz		David Carleton			Madalyn Hanley	1						
	David Carleton	7/13	Robert Lorkiewicz		David Carleton			Madalyn Hanley	1						
1	David Carleton David Carleton		Robert Lorkiewicz Robert Lorkiewicz	-	David Carleton  David Carleton	1		Madalyn Hanley Madalyn Hanley	1						
<b>H</b>	David Carleton  David Carleton		Robert Lorkiewicz	<del> </del>	David Carleton  David Carleton	1		Madalyn Hanley Madalyn Hanley		-					
L		1110	NODGEL EULKIGHIOZ	L	David Galleton			maday. Halley		1	1				

### Attachment A

Monthly Statements (August 2013 - Most Recent) (per Settlement V.C.2.a.(i))

See attached

Liberty Utilities 11 Northeastern Blvd Salem, NH Date: 10/1/2013
Invoice #: 800043392
Terms: Net 20
Attachment A

Initial Billing for Transition Services Activity: Final Billing for Transition Services Activity: August 2013 N/A

	Drie	or Month Adjustme	nt		Initial Billing		
TSA Name	Granite State	Energy North	Total	Granite State	Energy North	Total	Invoice Total
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration Labor Relations	-	-	-	-	-	-	-
Staffing Support		-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	2,667.48	2,535.28	5,202.76	5,202.76
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	
Tax Consulting	-	-	-	1,526.82	-	1,526.82	1,526.82
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	49.20	-	49.20	49.20
Finance	-	-	-	4,243.50	2,535.28	6,778.78	6,778.78
Planned Major Mtnc	-	-	-	-	-	-	-
Emergency Mtnc & Tech Svcs	-	-	-	2 204 02	-	2 204 02	2 204 0
Field Crew Dispatch & Scheduling Electric Eng & Design	-	-	-	2,384.82	-	2,384.82	2,384.82
Resource & Workload Planning	-	-	-	383.46	-	383.46	383.46
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	11.78	-	11.78	11.78
Sub Mtnc Programs /Engineering	-	-	-	9,852.81	-	9,852.81	9,852.81
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	16.35	-	16.35	16.35
Electric Lab	-	-	-	-	-	-	-
Infrared Testing	-	-	-	300.40	10 114 57	10.404.03	10.404.00
Mapping & Records Relay & Protection	-	-	-	289.46 4,785.26	19,114.57	19,404.03 4,785.26	19,404.03 4,785.26
Codes & Standards		-		-+,763.20	-	4,763.20	4,763.20
Mutual Assistance	(2,370.00)		(2,370.00)	846.45	-	846.45	(1,523.55
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	19,274.31	-	19,274.31	19,274.31
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mntc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design QA/Analysis & Process Improvement	-	-	-	-	-	-	
Gas Support/Workload Planning	-	-	-	-	462.07	462.07	462.07
Meter Ops/Meter Shop	-	-	-	-	5,279.98	5,279.98	5,279.98
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	-	-	-
Ops Misc	- (2.272.22)	-	- (2.222.22)	-	9,021.40	9,021.40	9,021.40
Operations France of France of Transport of	(2,370.00)	-	(2,370.00)	<b>37,844.70</b> 2,511.63	<b>33,878.02</b> 1,073.67	<b>71,722.72</b> 3,585.30	<b>69,352.72</b> 3,585.30
Energy Efficiency C&I Sales/Support	-	-	-	2,511.05	1,073.07	3,363.30	3,363.30
Energy Solutions Delivery & Efficiency	-	-	-	2,511.63	1,073.67	3,585.30	3,585.30
Network Control	-	-	-	16,383.03	-	16,383.03	16,383.03
Load Forecasting	-	-	-	(10,882.71)	-		(10,882.71
Energy Procurement	-	-				(10,882.71)	
Energy Procurement Consulting			-	-	-	(10,882.71)	-
	-	-	-	-	-		`,'
Distributed Generation Svcs	-				-	- - -	- -
Gas Control	-	-	- - -	- - -	- - 18,680.42	- - - 18,680.42	18,680.42
Gas Control Procurement Svcs General		- - -	- - -	- - -	-	- - -	-
Gas Control Procurement Svcs General Energy Transactions	-	-	- - - -		- - 18,680.42 - -	- - - 18,680.42 -	18,680.42
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting	-	- - -	- - -	- - -	- - 18,680.42	- - - 18,680.42	18,680.42
Gas Control Procurement Svcs General Energy Transactions	-	-			- - 18,680.42 - -	- - - 18,680.42 -	18,680.42
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting		-	- - - - - -		- 18,680.42 - - - 3,187.17	- - 18,680.42 - - 3,187.17	18,680.4: - - 3,187.1:
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc		-	-		18,680.42 - - 3,187.17	- - - 18,680.42 - - - 3,187.17	18,680.4: - - 3,187.1:
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt	-	-	- - - - - - - - -	- - - - - - - 5,500.32	18,680.42 	3,187.17 - 27,367.91	3,187.17 27,367.91
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management	-	-		- - - - - - - 5,500.32	18,680.42 18,680.42 - 3,187.17 - - 21,867.59	18,680.42 - - 3,187.17 - - 27,367.91	18,680.4; 
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring,Reporting Compliance & Training	-	-		- - - - - - 5,500.32	3,187.17 	- - - - - - - - - - - - - - - - - - -	18,680.4; 
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring, Reporting Compliance & Training Health & Safety Fld Support	-	-	-	- - - - - - 5,500.32 - - -	18,680.42 	3,187.17 - 3,187.17 - 27,367.91 - - - -	18,680.4; 
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring,Reporting Compliance & Training Health & Safety Fld Support Technical Training	-			- - - - - - - 5,500.32 - - - -	18,680.42 	- - - - - - - - - - - - - - - - - - -	18,680.4: 
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring, Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance	-	-			18,680.42 	3,187.17 - 3,187.17 - 27,367.91 - - - -	18,680.4; 
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring,Reporting Compliance & Training Health & Safety Fld Support Technical Training		-		- - - - - - - 5,500.32 - - - -	18,680.42 - 3,187.17 - 21,867.59 	- - - - - - - - - - - - - - - - - - -	18,680.4. 3,187.1 27,367.9.
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring,Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmental Field Support	-	-			3,187.17 	- 18,680.42 3,187.17 27,367.91 	18,680.4; 
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring,Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmetal Field Support SIR Spill Control Response Environmental Reg Support & Consultation	-				18,680.42 	- - - - - - - - - - - - - - - - - - -	18,680.4:
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring,Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmental Field Support SIR Spill Control Response Environmental Reg Support & Consultation Licenses, Permits & Orders		-			18,680.42 	- 18,680.42 - 3,187.17 - 27,367.91 	18,680.4; 
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring,Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmental Field Support SIR Spill Control Response Environmental Reg Support & Consultation Licenses, Permits & Orders Health, Safety & Environment					18,680.42 3,187.17 	18,680.42 - 3,187.17 - 27,367.91 - - - - - - - - - - - - -	18,680.4 3,187.1 27,367.9 1,247.3
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring,Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmental Field Support SIR Spill Control Response Environmental Reg Support & Consultation Licenses, Permits & Orders Health, Safety & Environment Site Services					18,680.42 - 3,187.17 - 21,867.59 	- 1,247.36	18,680.4 3,187.1 27,367.9 - - - - 1,247.3 1,247.3
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring,Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmental Field Support SIR Spill Control Response Environmental Reg Support & Consultation Licenses, Permits & Orders Health, Safety & Environment Site Services Security Consulting					18,680.42 3,187.17 	18,680.42 	18,680.4 3,187.1 27,367.9 - - - - 1,247.3
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring, Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmental Compliance Environmental Field Support SIR Spill Control Response Environmental Reg Support & Consultation Licenses, Permits & Orders Health, Safety & Environment Site Services Security Consulting NERC/NPCC Reg Compliance					18,680.42 3,187.17 	18,680.42	18,680.4 3,187.1 27,367.9 - - - - - 1,247.3
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring, Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmental Compliance Environmental Field Support SIR Spill Control Response Environmental Reg Support & Consultation Licenses, Permits & Orders Health, Safety & Environment Site Services Security Consulting NERC/NPCC Reg Compliance Security Security Security Security Security NERC/NPCC Reg Compliance					18,680.42	18,680.42	18,680.4 3,187.1 27,367.9 - - - 1,247.3
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring,Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmental Field Support SIR Spill Control Response Environmental Reg Support & Consultation Licenses, Permits & Orders Health, Safety & Environment Site Services Security Consulting NERC/NPCC Reg Compliance Security Supply Chain Mgmt					18,680.42 3,187.17 	18,680.42	18,680.4 3,187.1 27,367.9 - - - - - 1,247.3
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring, Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmental Compliance Environmental Field Support SIR Spill Control Response Environmental Reg Support & Consultation Licenses, Permits & Orders Health, Safety & Environment Site Services Security Consulting NERC/NPCC Reg Compliance Security Security Security Security Security NERC/NPCC Reg Compliance					18,680.42  3,187.17  21,867.59  1,247.36	18,680.42	18,680.4 3,187.1 27,367.9 27,367.9 1,247.3
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring,Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmental Compliance Environmental Fleid Support SIR Spill Control Response Environmental Reg Support & Consultation Licenses, Permits & Orders Health, Safety & Environment Site Services Security Consulting NERC/NPCC Reg Compliance Supply Chain Mgmt Mat Mgmt System Support					18,680.42 3,187.17 21,867.59 	18,680.42	18,680.4;
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring,Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmental Field Support SIR Spill Control Response Environmental Reg Support & Consultation Licenses, Permits & Orders Health, Safety & Environment Site Services Security Consulting NERC/NPCC Reg Compliance Security Supply Chain Mgmt Mat Mgmt System Support Supplier Contracts Warehouse Access Fleet Services					18,680.42 3,187.17 	18,680.42	18,680.4;
Gas Control Procurement Svcs General Energy Transactions Gas Load Foreecasting Procurement Consulting Procurement Consulting Procurement Svcs Misc Energy Control & Supply Project Mgmt Svcs Cost Mgmt Project Management HS&E Monitoring, Reporting Compliance & Training Health & Safety Fld Support Technical Training Environmental Compliance Environmental Field Support SIR Spill Control Response Environmental Reg Support & Consultation Licenses, Permits & Orders Health, Safety & Environment Site Services Security Consulting NERC/NPCC Reg Compliance Security Supply Chain Mgmt Mat Mgmt System Support Supplier Contracts Warehouse Access					18,680.42	1,247.36  1,247.36	1,247.3( 1,247.3(

Liberty Utilities 11 Northeastern Blvd Salem, NH Date: 10/1/2013
Invoice #: 800043392
Terms: Net 20
Attachment A

Initial Billing for Transition Services Activity: Final Billing for Transition Services Activity: August 2013 N/A

	Prio	or Month Adjustmer	nt		Initial Billing		
TSA Name	Granite State	Energy North	Total	Granite State	Energy North	Total	Invoice Total
Collections Support	-	-		3.31	3.46	6.77	6.77
New Business Admin	-	-		10,664.21	106.22	10,770.43	10,770.43
Revenue Protection	-	-	-	-		-	-
Customer Data Migration	-	-	-	-			-
Meter Data Services - Support	-	-	-	4,797.82		4,797.82	4,797.82
Customer Service	-	-		278,231.12	50,799.69	329,030.81	329,030.81
General	-	-		2,316.66	24.99	2,341.65	2,341.65
Regulatory Reporting	-	-	-	(658.00)	13,239.52	12,581.52	12,581.52
Regulatory Support	-	-	-	1,658.66	13,264.51	14,923.17	14,923.17
Identification of Books & Records	-	-	-	-			-
Seperation & Transfer of Books & Records	-	-	-	-			-
Records Management	-	-	-	-	-	-	-
Business Applications	-	-	-	7,589.58	178,892.39	186,481.97	186,481.97
Collaboration Services	-	-	-	-			-
Data Centers	-	-	-	-			-
Client services	-	-	-	-			-
Contracts & Licenses	-	-	-	(3,095.37)	23,586.12	20,490.75	20,490.75
Infrastructure Services	-	-	-	38,737.56	(8,561.09)	30,176.47	30,176.47
Networking Support	-	-	-	-	•		-
EMS/SCADA	-	-			-		-
Security Services	-	-	-	-		-	-
IT	-	-	-	43,231.77	193,917.42	237,149.19	237,149.19
TOTAL	(2,370.00)		(2,370.00)	373,221.70	318,583.54	691,805.24	689,435.24

CHECK

#### Please remit payments to the following:

	U.S. Mail
National Grid USA	
Misc Accounts Receivable	
300 Erie Boulevard West	
Syracuse, NY 13202	

	Wire
I	National Grid USA
	Bank: Bank of America
ı	ABA: 026009593
l	Acct# 000050020915

# **Attachment B**

TSA Scope Changes (per Settlement V.C.2.a.(ii))

Nothing to report

### **Attachment C**

Summary of any material disputes, claims and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))

Nothing to report

# **Attachment D**

Meeting Minutes (per Settlement V.C.2.a.(iv))

See attached

#### **Energy Supply TSA Status Update – October 2013**

- 1.0 Review Checklist no changes
- 2.0 Transition Update

Met with Liberty on two occasions to review EMS displays.

9/20/13 – Attendees Mike Gallagher and Kristen Lemire (Ngrid), Norm Gallagher and Greg Clement (Liberty). Using hardcopy prints as a reference we reviewed the content of distribution EMS displays including status & control points, data-entry points, Telemetrics Pole Top Reclosers, and point naming conventions.

10/17/13 - Attendees Mike Gallagher and Chris Soufleris (Ngrid), Saeid Horri and Greg Clement (Liberty). Navigated the actual EMS screens to provide Liberty with more information about the point details on each screen.

No transition services have terminated yet.

3.0 Issues – None.

### **Attachment E**

Escalated Complaint – Transition Steering Committee (per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)

**Nothing to report**