

Schedule A

Service

CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
								A	B	C	D	E	F	G
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2. a. (v) of the Settlement Agreement								Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)).						
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Meeting minutes (per Settlement V.C.2.a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section I.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))	
								√						
7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills					10/18/2012	11/18/2012	
	Mark Smith		Lori Santoro		Mark Smith		Lori Santoro					10/18/2012	11/18/2012	
	Mark Smith		Lori Santoro		Mark Smith		Karyle Hills					4/11/2013	05/01/203	
	Mark Smith		Thomas Ryan		Mark Smith		Brian Varga					10/18/2012	11/18/2012	
	Mark Smith		Maryjane Baer		Mark Smith		Brian Varga					10/18/2012	11/18/2012	
	Linda Doering		Ron Boches		Linda Doering		Ron Boches					10/14/2013		
	Linda Doering		Mike Wald		Linda Doering		Ron Boches							
	Linda Doering		John Napolitano		Linda Doering		Ron Boches					1/29/2013	2/28/2013	
	Linda Doering		John Napolitano		Linda Doering		Ron Boches					10/14/2013		
	Linda Doering		Chris DiGilio		Linda Doering		Ron Boches					1/29/2013	2/28/2013	
	Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches					10/14/2013		
	Linda Doering		Paula Leaverton		Linda Doering		Ron Boches					10/14/2013		
	Paul Kinch		Joseph Weber		Linda Doering		Ron Boches					10/14/2013		
	Chris Brouillard		Tom Bennett		Rich MacDonald	7/12	Daniel McNamara					3/27/2013	4/27/2013	
	Tim Deppmeyer		Susan Fleck		Rich MacDonald	7/12	Daniel McNamara					10/26/2012	11/25/2012	
	Chris Brouillard		John Flint		Rich MacDonald	7/12	Daniel McNamara							
	Norm Gallagher		Gary Bennett		Rich MacDonald	7/12	Daniel McNamara							
	Richard MacDonald		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara					5/13/2013	6/13/2013	
	Chris Brouillard		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara							
	Norm Gallagher		Frank Su		Rich MacDonald	7/12	Daniel McNamara							
	Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara					3/27/2013	4/27/2013	
	Tim Deppmeyer		Don Cordone		Rich MacDonald	7/12	Daniel McNamara					4/2/2013	5/2/2013	
	Rich MacDonald		Joseph Basic / Mike Bruno		Rich MacDonald	7/12	Daniel McNamara					9/3/2013	10/3/2013	
	Bryan McCallum / Rich MacDonald		Ron Johnson		Rich MacDonald	7/12	Daniel McNamara					9/3/2013	10/3/2013	
	Rich MacDonald		Christopher Gibb /		Rich MacDonald	7/12	Daniel McNamara					10/9/2013		
	Chris Brouillard		Robert Preshong		Rich MacDonald	7/12	Daniel McNamara							
	Chris Brouillard		John Stavrakas		Rich MacDonald	7/12	Daniel McNamara							
	Tim Deppmeyer		Tim Small		Rich MacDonald	7/12	Daniel McNamara					10/26/2012	11/25/2012	
	Mike Knott		Robert Wilson		Rich MacDonald	7/12	Daniel McNamara							
	Tim Deppmeyer		John Flint		Rich MacDonald	7/12	Daniel McNamara					1/16/2013	2/16/2013	
	Norm Gallagher		Tom Amerige		Chico DaFonte		Tom Amerige							
	Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango							
	Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango							
	Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango							
	Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango							
	Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango							
	Eric Stanley		Carol White		William Sherry		Carol White							
	William Sherry		Sean Mongan		William Sherry		Sean Mongan							
	Rich MacDonald / Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way					11/9/2012	12/9/2012	
	Linda Doering		Patrick Pensabene		Rich MacDonald		David Way					10/14/2013		
	Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik					10/2/2012	11/1/2012	
	Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik					10/2/2012	11/1/2012	
	Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik					10/2/2012	11/1/2012	
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik					10/2/2012	11/1/2012	
	Gaetan Mercier / Michael Knott		Michele Leone											
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik					10/2/2012	11/1/2012	
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik					10/2/2012	11/1/2012	

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		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement								Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section I.7)						
										Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))						
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Meeting minutes (per Settlement V.C.2.a.(iv)).	Service Notice - Date (per Settlement V.C.2.a.(ii))	Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section I.7)	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))
HS&E-8	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							
HS&E-9	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							
	Security															
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
	Supply Chain and Inventory Management															
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec							
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec							
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							
Supply-5	Fleet Services		Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner							
	E Customer Services Support															
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris / Daniel Mahoney (Meter Data Services)		Christopher Gibb (Meter Data Services)	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster							
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-6	Customer Data Migration	8/12	David Carleton/Nicole Harris		Nancy Ciafone	8/12	Bill Sherry		Nancy Cianfone							
	F Regulatory Support															
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme							
Reg-2	Regulatory Reporting		Robert Campbell		Ann Leary		ChristiAne Mason		Michael Laflamme							
	G Records Management															
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
	H IT Transition Services															
IT-1	Business Application Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-2	Collaboration Services (E-Mail)		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-3	Data Centers		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-4	Client Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-6	Infrastructure Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-7	Networking Support		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-8	IS Energy Management Systems (EMS)		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-9	Security Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							

7000 Transition Services Joint Monthly Status Report
Granite State Electric Company
Month of September 2013

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
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		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C. 2.a.(i))	TSA Scope Changes (per Settlement V.C. 2.a.(ii))	Monthly Statements in the prior calendar month (per Settlement V.C. 2.a.(iii)).	Meeting minutes (per Settlement V.C. 2.a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C. 2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C. 2.a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C. 2.a.(ii))
Schedule A	Service															
A General Protocol																
Correspondence, Invoices, Notices and other Communication																
B Human Resources																
Payroll Services		7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills						10/18/2012	11/18/2012
Employee Benefits			Mark Smith		Lori Santoro		Mark Smith		Lori Santoro						10/18/2012	11/18/2012
Pension Administration			Mark Smith		Lori Santoro		Mark Smith		Karyle Hills						4/11/2013	5/1/2013
Labor Relations Support			Mark Smith		Thomas Ryan		Mark Smith		Brian Varga						10/18/2012	11/18/2012
Staffing Support			Mark Smith		Maryjane Baer		Mark Smith		Brian Varga						10/18/2012	11/18/2012
C Financial Services																
Financial Reporting			Linda Doering		Ron Boches		Linda Doering		Ron Boches						10/14/2013	
Accounting Consulting			Linda Doering		Mike Wald		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Financial Training Service			Linda Doering		Mike Wald		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Accounts Payable Processes			Linda Doering		John Napolitano		Linda Doering		Ron Boches						10/14/2013	
Accounts Payable Consulting			Linda Doering		John Napolitano		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Cash Management			Linda Doering		Chris DiStilo		Linda Doering		Ron Boches						10/14/2013	
Tax Consulting Services			Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches						10/14/2013	
Property Tax Services			Linda Doering		Paula Leaverton		Linda Doering		Ron Boches						10/14/2013	
Claims Handling/Investigation			Paul Kinch		Joseph Weber		Linda Doering		Ron Boches						10/14/2013	
D Operations																
Planned Major Maintenance & Capital Construction			Chris Brouillard		Mark Phillips		Kurt Demmer	7/12	Dan Bunszell						5/30/2013	6/30/2013
Emergency Maintenance Engineering and Technical Services			Chris Brouillard		Marie Jordan		Kurt Demmer	7/12	Dan Bunszell							
Field Crew Dispatching and Scheduling			Norm Gallagher		Gary Bennett		Kurt Demmer	7/12	Dan Bunszell							
Electric Engineering and Design			Chris Brouillard		Bob Brawley		Kurt Demmer	7/12	Dan Bunszell							
Resource and Workload Planning			Chris Brouillard		Jim Patterson		Kurt Demmer	7/12	Dan Bunszell						10/11/2013	
Electric Feeder, Sub-Transmission and Substation Asset Planning			Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell							
Substation Maintenance Programs/Substation Engineering			Chris Brouillard		John Gavin		Kurt Demmer	7/12	Dan Bunszell						6/17/2013	7/17/2013
Vegetation Management			Kurt Demmer		Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszell						12/13/2012	1/14/2013
Customer Meter Support			Kurt Demmer		Christopher Gibb / Robert Preshong		Kurt Demmer	7/12	Dan Bunszell						2/4/2013	3/4/2013
Electric Meter Shop			Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell							
Electric Lab (testing&calibration of tools, equipment and PPE)			Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Infrared (IR) Testing			Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Mapping & Records			Chris Brouillard		Michael Yarbrough / Brian Miller		Kurt Demmer	7/12	Dan Bunszell							
Relay and Protection			Chris Brouillard		Mark Peterson		Kurt Demmer	7/12	Dan Bunszell							
Codes and Standards			Tim Deppmeyer		Girard Purdy		Kurt Demmer	7/12	Dan Bunszell						10/26/2012	11/29/2012
Mutual Assistance			Tim Deppmeyer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell						10/14/2013	
Business Continuity Support and Emergency Logistics			Tim Deppmeyer	8/12	Dan Bunszell		Kurt Demmer	8/12	Dan Bunszell							
Electric Operations Miscellaneous			Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell							
Energy Solutions Delivery & Efficiency																
Energy Efficiency Programs			Eric Stanley		Carol White		Bill Sherry		Carol White							
Sales/Support for Commercial, Industrial and Municipal Customers			William Sherry		Sean Mongan		Bill Sherry		Sean Mongan							
D.3 Energy Control & Supply																
Electric Network Control			Norm Gallagher		Mike Gallagher		Chico DaFonte		Mike Gallagher							
Electric Load Forecasting			Chico DaFonte		Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder							
Energy Procurement Services			Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen						1/22/2013	3/8/2013
Energy Procurement Consulting			Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen							
Distributed Generation Services			Chris Brouillard		Kevin Kelly / Marie Jordan		Chico DaFonte	9/12	Marie Jordan						3/28/2013	4/28/2013
Project Management																
Project Management Services			Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way						3/14/2013	4/14/2013
Cost Management Access			Linda Doering		Patrick Pensabene		Rich MacDonald		David Way						10/14/2013	
D.6 Health, Safety & Environment (HS&E)																
HS&E Regulatory Monitoring, Reporting, Compliance, and Training			Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
Health and Safety Field Support			Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
Technical Training			Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik						10/2/2012	11/1/2012

		CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
								A	B	C	D	E	F	G
								<div> <div>Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))</div> <div>TSA Scope Changes (per Settlement V.C.2.a.(ii))</div> <div>Summary of any material disputes, claims, and adjustments of the prior calendar month (per Settlement V.C.2.a.(iii)).</div> <div>Meeting minutes (per Settlement V.C.2.a.(iv)).</div> <div>Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section I.7)</div> <div>Transition Service Notice - Date (per Settlement V.C.2.a.(vi))</div> <div>Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(vii))</div> </div>						
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement												
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG					
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
	Security													
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich					
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich					
Security-3	NERC/NPCC- Reliability Compliance		Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico				3/28/2013	5/1/2013
	Supply Chain and Inventory Management													
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec				11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman					
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec				11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman				11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodan		Bill Hilbrunner		Steve McCrodan		Bill Hilbrunner				7/31/2013	8/26/2013
	E Customer Services Support													
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone					
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Nancy Cianfone / Christopher Gibb	8/12	Bill Sherry		Nancy Cianfone					
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone					
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster					
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone					
Customer Svc-6	Customer Data Migration		David Carleton / Nicole Harris	7/12	Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone					
Customer Svc-7	Meter Data Services Support		Daniel Mahoney		Thomas Amerige / Michael Murphy	8/12	Bill Sherry		Nancy Cianfone					
	F Regulatory Support													
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme					
Reg-2	Regulatory Reporting		Meera Reynolds		Jeanne Lloyd		ChristiAne Mason		Michael Laflamme					
	G Records Management													
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith					
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith					
	H IT Transition Services													
IT-1	Business Application Services		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					
IT-2	Collaboration Services (E-Mail)		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					
IT-3	Data Centers		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					
IT-4	Client Services		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					
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IT-7	Networking Support		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					
IT-8	IS Energy Management Systems (EMS)		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					
IT-9	Security Services		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley					

Attachment A

**Monthly Statements (August 2013 - Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 10/1/2013
Invoice #: 800043392
Terms: Net 20

Attachment A

Initial Billing for Transition Services Activity:

August 2013

Final Billing for Transition Services Activity:

N/A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	-	-	-	-
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	2,667.48	2,535.28	5,202.76	5,202.76
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	1,526.82	-	1,526.82	1,526.82
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	49.20	-	49.20	49.20
Finance	-	-	-	4,243.50	2,535.28	6,778.78	6,778.78
Planned Major Mtnc	-	-	-	-	-	-	-
Emergency Mtnc & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	2,384.82	-	2,384.82	2,384.82
Electric Eng & Design	-	-	-	-	-	-	-
Resource & Workload Planning	-	-	-	383.46	-	383.46	383.46
Electric Fdr, Sub T and Sub Asset Planning	-	-	-	11.78	-	11.78	11.78
Sub Mtnc Programs /Engineering	-	-	-	9,852.81	-	9,852.81	9,852.81
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	16.35	-	16.35	16.35
Electric Lab	-	-	-	-	-	-	-
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	289.46	19,114.57	19,404.03	19,404.03
Relay & Protection	-	-	-	4,785.26	-	4,785.26	4,785.26
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	(2,370.00)	-	(2,370.00)	846.45	-	846.45	(1,523.55)
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	19,274.31	-	19,274.31	19,274.31
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	-	-	-
Gas Support/Workload Planning	-	-	-	-	462.07	462.07	462.07
Meter Ops/Meter Shop	-	-	-	-	5,279.98	5,279.98	5,279.98
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	-	-	-
Ops Misc	-	-	-	-	9,021.40	9,021.40	9,021.40
Operations	(2,370.00)	-	(2,370.00)	37,844.70	33,878.02	71,722.72	69,352.72
Energy Efficiency	-	-	-	2,511.63	1,073.67	3,585.30	3,585.30
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	2,511.63	1,073.67	3,585.30	3,585.30
Network Control	-	-	-	16,383.03	-	16,383.03	16,383.03
Load Forecasting	-	-	-	(10,882.71)	-	(10,882.71)	(10,882.71)
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	18,680.42	18,680.42	18,680.42
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	3,187.17	3,187.17	3,187.17
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	5,500.32	21,867.59	27,367.91	27,367.91
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring, Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmetal Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	1,247.36	1,247.36	1,247.36
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	-	1,247.36	1,247.36	1,247.36
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	35,390.19	27,812.05	63,202.24	63,202.24
Meter Rdg, Billing & Payment Processing	-	-	-	227,375.59	22,877.96	250,253.55	250,253.55

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 10/1/2013
Invoice #: 800043392
Terms: Net 20

Attachment A

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

August 2013
N/A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Collections Support	-	-	-	3.31	3.46	6.77	6.77
New Business Admin	-	-	-	10,664.21	106.22	10,770.43	10,770.43
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	4,797.82	-	4,797.82	4,797.82
Customer Service	-	-	-	278,231.12	50,799.69	329,030.81	329,030.81
General	-	-	-	2,316.66	24.99	2,341.65	2,341.65
Regulatory Reporting	-	-	-	(658.00)	13,239.52	12,581.52	12,581.52
Regulatory Support	-	-	-	1,658.66	13,264.51	14,923.17	14,923.17
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	-	-	-	7,589.58	178,892.39	186,481.97	186,481.97
Collaboration Services	-	-	-	-	-	-	-
Data Centers	-	-	-	-	-	-	-
Client services	-	-	-	-	-	-	-
Contracts & Licenses	-	-	-	(3,095.37)	23,586.12	20,490.75	20,490.75
Infrastructure Services	-	-	-	38,737.56	(8,561.09)	30,176.47	30,176.47
Networking Support	-	-	-	-	-	-	-
EMS/SCADA	-	-	-	-	-	-	-
Security Services	-	-	-	-	-	-	-
IT	-	-	-	43,231.77	193,917.42	237,149.19	237,149.19
TOTAL	(2,370.00)	-	(2,370.00)	373,221.70	318,583.54	691,805.24	689,435.24

CHECK

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

See attached

Energy Supply TSA Status Update – October 2013

1.0 Review Checklist – no changes

2.0 Transition Update

Met with Liberty on two occasions to review EMS displays.

9/20/13 – Attendees Mike Gallagher and Kristen Lemire (Ngrid), Norm Gallagher and Greg Clement (Liberty). Using hardcopy prints as a reference we reviewed the content of distribution EMS displays including status & control points, data-entry points, Telemetrics Pole Top Reclosers, and point naming conventions.

10/17/13 - Attendees Mike Gallagher and Chris Soufleris (Ngrid), Saeid Horri and Greg Clement (Liberty). Navigated the actual EMS screens to provide Liberty with more information about the point details on each screen.

No transition services have terminated yet.

3.0 Issues – None.

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report